Q & A REPORT TOWN HALL MEETING 18/10/2022

This report provides a brief summary of Questions and Answers from the EWP Town Hall meeting that took place on the 18th of October 2022. It includes questions answered live as well as questions received via the Q&A.

A recording of the event can be found **here**.

We experience difficulties identifying the Responsible Persons at the partner institutions, for the approval of the OLA at the Receiving HEI of our outgoing students. Is this on the radar of the EWP?

The EWP Consortium has started the discussion for a better approach to contact management within the different governance bodies. This topic will be placed on the agenda of the Business Process Owners (BPO) meeting. That is the governance body composed of representatives from Higher Education Institutions (HEI), to discuss potential solutions on how to integrate contact management in the digital flow of handling mobilities.

It is a complex situation that needs to be mapped out because it is a crucial part of the mobility process that could save much time. The objective is to provide a solution that automatizes contact management and is part of the flow for the digitized mobility process.

What is the difference between the definition of approval vs signing process? It seems 3PPs do not always differentiate, and this creates problems.

This is clarified in the mandatory business requirements, a set of requirements the providers need to integrate in their EWP implementation. In the mandatory business requirements, it is described as follows:

"For the time being and until eSignature becomes a function available in EWP, approval by both parties in the EWP network is considered as the equivalent of a digital signature confirming institutional commitment, provided the institutional legal representative has given an internal mandate. If necessary, due to local rules or regulations, a legal representative can sign Inter-institutional agreements on top of the EWP approval outside the network. In such exceptional cases, HEIs are encouraged to sign digitally and in full compliance with eIDAS legislation."

In previous webinars, it was communicated that the EWP Dashboard would be overhauled, and we could expect an updated version. Is this process still on track?

The new Dashboard interface is on track and will be made available in the beginning of 2023. More information was communicated during the Erasmus Goes Digital - Autumn webinar session, available here.

In December of 2022, a webinar will introduce and explain the new EWP-Dashboard interface. The session will go over the new interface and features. The date and schedule of this webinar will be announced soon.

Is there an official communication regarding the possibility to continue to exchange IIA traditionally in case the system is not working by the end of the year?

On the 24th of October, the European Commission communicated with the National Agencies for Higher Education on the State of play and next steps regarding the European Student Card Initiative. This note also included updates about the digitisation timeline, and next steps for the transition to fully digital IIAs and LAs.

We advise HEIs that have questions regarding the digitalisation timeline of Inter-institutional Agreements and Learning Agreements, to contact their digital officer/National Agency for more information.

Is it possible to watch/listen to governance meetings, for example Infrastructure forum with providers, even for people from International Offices?

It is not possible to attend the meetings from the different governance bodies, as they are only open to members of the bodies, representing all stakeholders involved with the Erasmus Without Papers project.

However, the outcomes and discussions taking place will be communicated on a monthly basis. The information will be communicated via the National Agencies and in the Competence Centre.

Where can we find support and information available for students regarding the digital mobility process?

There are many different sources for information about the European Student Card Initiative and its core building blocks, such as EWP and the Erasmus+ App. At the bottom of the Q&A is an overview of the main information sources for students and IROs (International Relations Office).

If you experience technical issues, please contact the ESCI Service Desk.

Can you please write how exactly we could register a student in EWP in order for him/her to be able to register in Erasmus+ app?

The key goal of the Erasmus+ App is to provide easy access to information and services and substantially improve the quality of Erasmus+ mobility experience. The App provides a broad range of information, tools, and services to help both IRO staff and students plan and carry out their exchange.

- Students: Get easy access to the information and services you need throughout your mobility journey, with a step-by-step guide from when you apply to when you head back home. They can find opportunities, use integrated application tools, and search for verified events and student deals across the EU.

- HEI: As a participating higher education institution, you can use the app to share events, deals or other useful information with your mobility students. It is also possible to customise the mobility journey steps as needed. The app also includes a mobility module which is based on data from Inter-institutional Agreements. This means that once an agreement has been finalised, students can search for opportunities and other information on the exchange experience, as well as any support offered.

The Erasmus+ can be downloaded **here.**

Alternatively, you can use the online version Erasmus+ App website.

What type of support can we get from the EWP Consortium?

Support materials: you can use https://wiki.uni-foundation.eu/display/EWP/Erasmus+Without+Paper as a starting point.

Technical support material: use https://wiki.uni-foundation.eu/display/WELCOME/Technical+documentation as a starting point for technical resources.

ESCI Service Desk: http://support.erasmuswithoutpaper.eu, http://support.erasmusapp.eu

ESCI Portal: https://erasmus-plus.ec.europa.eu/european-student-card-initiative